



Department of Medical Assistance Services  
600 East Broad Street, Suite 1300  
Richmond, Virginia 23219

[www.dmas.virginia.gov](http://www.dmas.virginia.gov)

# MEDICAID PROVIDER MANUAL UPDATE

**TO:** All Home Health Providers participating in the Virginia Medical Assistance Program, Managed Care Organizations (MCOs) providing services to Virginia Medicaid recipients, and all holders of the *Home Health* Provider Manual

**UPDATE:** HH-01-05

**FROM:** Patrick W. Finnerty, Director  
Department of Medical Assistance Services (DMAS)

**DATE:** 7/1/2005

**SUBJECT:** Update to Second Edition of the *Home Health* Provider Manual

The purpose of this memorandum is to notify you of changes to the *Home Health* Provider Manual. The attached table shows the changes to the manual. Please download the new pages to insert into your manual and retain the attached table.

Chapter V has been revised to reflect the correct revenue codes for home health services.

Revenue code 0552 (Skilled Nursing Care, Comprehensive Visit) has been changed to 0559.  
Revenue code 0420 (Physical Therapy, Home Health Assessment) has been changed to 0424.  
Revenue code 0430 (Occupational Therapy, Home Health Assessment) has been changed to 0434.

The new codes have been in effect since June 20, 2003, when DMAS converted to the new Virginia Medicaid Management Information System (VAMMIS). The new codes are listed properly on the local-to-national code crosswalk found on the DMAS website ([www.dmas.virginia.gov](http://www.dmas.virginia.gov)). The only error was related to the codes that were printed in the *Home Health* Provider Manual. Providers have been using the appropriate coding as listed above for the services provided.

The revenue codes have also been added to page 1 of Appendix B (Home Health Rates - Effective January 1, 2005).

Please review these changes carefully.

## **ELIGIBILITY AND CLAIMS STATUS INFORMATION**

DMAS offers a web-based Internet option to access information regarding Medicaid and FAMIS eligibility, claims status, check status, service limits, prior authorization, and pharmacy prescriber identification information. The website address to use to enroll for access to this system is <http://virginia.fhsc.com>. The MediCall voice response system will provide the same information and can be accessed by calling 1-800-884-9730 or 1-800-772-9996. Both options are available at no cost to the provider.

### **COPIES OF MANUALS**

DMAS publishes electronic and printable copies of its Provider Manuals and Medicaid Memoranda on the DMAS website at [www.dmas.virginia.gov](http://www.dmas.virginia.gov) (*please note the new DMAS website address*). Refer to the Provider Column to find Medicaid and SLH Provider Manuals or click on “Medicaid Memos to Providers” to view Medicaid Memoranda. The Internet is the most efficient means to receive and review current provider information. If you do not have access to the Internet or would like a paper copy of a manual, you can order it by contacting Commonwealth-Martin at 1-804-780-0076. A fee will be charged for the printing and mailing of the manuals and manual updates requested.

### **“HELPLINE”**

The “HELPLINE” is available Monday through Friday from 8:30 a.m. to 4:30 p.m., except on state holidays, to answer questions. The “HELPLINE” numbers are:

1-804-786-6273	Richmond area and out-of-state long distance
1-800-552-8627	All other areas (in-state, toll-free long distance)

Please remember that the “HELPLINE” is for provider use only. Please have your Medicaid provider identification number available when you call.

### **PROVIDER E-NEWSLETTER SIGN-UP**

DMAS is pleased to inform providers about the creation of a new Provider E-Newsletter. The intent of this electronic newsletter is to inform, communicate, and share important program information with providers. Covered topics will include upcoming changes in claims processing, common problems with billing, new programs or changes in existing programs, and other information that may directly affect providers. If you would like to receive the electronic newsletter, please sign up at [www.dmas.virginia.gov/pr-provider\\_newletter.asp](http://www.dmas.virginia.gov/pr-provider_newletter.asp).

Please note that the Provider E-Newsletter is not intended to take the place of Medicaid Memos, Medicaid Provider Manuals, or any other official correspondence from DMAS.

Attached Number of Pages: (1)

**HOME HEALTH PROVIDER MANUAL**  
**REVISION CHART**  
**July 1, 2005**

**SUMMARY OF REVISIONS**

<b>MANUAL SECTION</b>	<b>MATERIAL REVISED</b>	<b>NEW PAGE NUMBER(S)</b>	<b>REVISED PAGE(S)</b>	<b>REVISION DATE</b>
Chapter V	Revenue Codes		17	7-1-2005
Appendix B	Revenue Codes		1	7-1-2005

**FILING INSTRUCTIONS**

<b>MANUAL SECTION</b>	<b>DISCARD</b>	<b>INSERT</b>	<b>OTHER INSTRUCTIONS</b>
Chapter V	Old page 17	New page 17	
Appendix B	Old page 1	New page 1	